



anne | mi

TERMS AND CONDITIONS

# PAYMENT

## **Pre-payment with 3% discount**

We are offering 3% discount for pre-payment minimum 60 days before delivery. This will be deducted to invoice.

## **30 days net**

Our standard payment terms are 30 days net

## **60 days net - with a 2% surcharge**

We are offering 60 days net with a 2% surcharge. This will be added to invoice.

## **Stock - 14 days**

For all stock items, we are offering 14 days net

## **\*Transaction fees:**

Anne-Mi must receive the full amount stated on the invoice, and therefore, it is the buyer's responsibility to cover their own transaction fees.

# FREIGHT

**Denmark** - free freight for orders above 4500 DKK

**Europe** - free freight for orders above 800 EUR

**Switzerland** - free freight for orders above 800 CHF

**United Kingdom** - free freight for orders above 750 pund

**Norway** - free freight for orders above 10.000 NOK

# CLAIMS AND RETURN

We prioritize sustainability, and we believe that repairing clothing, when possible, is always the better choice. If, against expectations, you find minor defects in the garment, we encourage you to use a tailor or dry cleaner for repairs. Simply send us the receipt, and we will reimburse the cost.

If this is not an option, please send us an email with pictures of the defect and return the item. We will ensure that a credit note is issued.

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# CONTACT



**Invoices, payment and credit note:** [Finance@anne-mi.com](mailto:Finance@anne-mi.com)

**Claims:** [Info@anne-mi.com](mailto:Info@anne-mi.com)

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